

To all Bayside Business owners

STOP WASTING TIME GIVE US YOUR IT PROBLEMS!

COMPLETE I.T
SUPPORT FOR JUST

\$77

per month/computer

Turn over for
more details!

HELP

**NO RISK
MONEY BACK
GUARANTEE**

You won't get burnt by
huge repair bills or get slung
with repeat payments
for the same fault.

Does this
scene look
familiar?

If you are wasting hours trying to troubleshoot and repair problems with your technology, then we offer a **Complete IT Support service** that saves you time and keeps your computers running smoothly all for a low monthly fee!

excelero
IT SOLUTIONS

Call (03) 9555 4986
for your first FREE no
obligation appointment.

Are you struggling with the myriad of technology needed to run your business? **Sick of wasting time trying to work out problems** with your emails, iPhones, printers, faxes, web sites, internet, cabling ...the list goes on. Well for a low cost monthly fee we provide a Complete IT Support service **that guarantees to eliminate** the frustrations you have with the technology and allow you and your staff to simply get back to business **with minimal fuss** and bother.

Sometimes there is no substitute for a real person so your monthly fee includes **on site visits** when needed.

NO RISK MONEY BACK GUARANTEE

You won't get burnt by huge repair bills or get slung with repeat payments for the same fault.

Where do we begin?

We start off by learning about your business and the way you operate. Then we run a full health check of your computer systems to target problem areas and eliminate them. There is absolutely no cost and no obligation, no strings attached with our health check.

What happens after that?

Our philosophy is that prevention is better than a cure! That is why as part of our Complete Support Service we configure your IT systems to run reliably and to be easy to maintain. At this stage we also install different software packages for security, remote access and backup, to help avoid problems in the future.

What if problems happen later?

In the real world we know that computers quite often stop working for all sorts of reasons. If this happens we quickly respond by connecting to your computer remotely to start fixing the problem. We will also travel to your business to fix it on site when required. Yes, sometimes there is no substitute for a real person.

Never get burnt by big IT repair bills again.

One of the big concerns for business owners is landing a huge repair bill. We take the fear and uncertainty out of IT support by providing a Complete IT Support Service for a fixed monthly fee.

For about the same price per month as a mobile phone plan we provide a Complete IT Support service that eliminates the need for you or your staff to waste time trying to resolve technology issues... guaranteed. Just \$77 per month per computer.

What is included in the Complete IT Support Service?

- IT support line (Monday to Friday, 9 am to 5pm) to call for all support issues with your computers, networks, smartphones, printers
- Trend Micro – the world leading antivirus to protect you against all the internet nasties.
- Back-up software and management of backups for peace of mind.
- Remote assistance as often as required
- Co-ordination with third parties such as Telstra, web hosting providers.
- All site visits required to fix faults which need a real person

Benefits of the Complete IT Support Service.

- Saves you time
- Fixed IT budget – no surprises, no costly repair bills.
- Guaranteed results.
- Fewer IT problems/reduced downtime.
- Quick response with remote support.
- On site support when needed.

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